

# Common Scams

Stay vigilant against scams and safeguard your personal information by learning about the following scam scenarios. Are you prepared to protect yourself and others?

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# Payment Scams

Identifying a payment scam involves recognizing various tactics used by scammers to deceive individuals and businesses.

To protect yourself from these scams, be cautious of unsolicited messages, verify the identity of individuals or businesses before making transactions, use strong and unique passwords, enable two-factor authentication, and regularly monitor your bank statements for suspicious activity. If you suspect a scam, report it to the relevant authorities or financial institutions immediately.

Here are some common types of payment scams and how to identify them:

- 1. Phishing Emails or Messages:**  
Scammers send fraudulent emails or text messages pretending to be from reputable sources, such as banks or online retailers, to trick individuals into revealing personal information like login credentials and credit card details. These messages often contain urgent language, misspellings, or suspicious links
- 2. Skimming:**  
This involves the use of a skimming device attached to card readers at ATMs or point-of-sale terminals to steal card information. Signs of skimming include loose or damaged card readers, unusual devices attached to the terminal, or devices that look different from others in the area.
- 3. Fake Check Scams:**  
Scammers send fake checks that look real, even to bank employees. They might ask you to deposit the check and wire some of the money back. By the time the bank realizes the check is fake, the scammer has disappeared with the money. Common scenarios include mystery shopping, personal assistant roles, and prize claims.
- 4. Unusual Payment Requests:**  
Be cautious if asked to pay with gift cards, wire transfers, or cryptocurrency, as these are common scam methods.
- 5. Account Takeover Attempts:**  
Scammers gain access to your online payment accounts, change passwords, and lock you out. They can then make unauthorized transactions.
- 6. Overpayment Scams:**  
You receive a notification that someone overpaid you and asks for a refund. In reality, no overpayment occurred, and you end up sending your own money to the scammer
- 7. Bank Impersonation:**  
Scammers pose as your bank, claiming there is fraud on your account, and instruct you to transfer money to a "safe" account, which is actually controlled by them

# Tech Support Scams

Tech support scams are a prevalent issue where scammers use various tactics to deceive individuals into believing there is a problem with their computer or device that requires immediate attention and payment. Here are some key indicators and strategies to identify and avoid these scams:

## Common Tactics Used by Scammers

By being aware of these tactics and taking precautionary measures, you can protect yourself from falling victim to tech support scams.

1. **Unsolicited Contact:**  
Scammers often initiate contact through phone calls, emails, or text messages, claiming to be from reputable tech companies like Microsoft or Apple. They may spoof caller IDs to make it appear as though the call is legitimate.
2. **Pop-up Warnings:**  
Fake pop-up windows may appear on your computer, mimicking error messages from your operating system or antivirus software. These messages typically urge you to call a phone number for assistance.
3. **Search Engine Ads:**  
Scammers create fake tech support websites or ads that appear in search engine results. These sites often display fraudulent phone numbers, tricking users into calling them for help.
4. **Urgency and Fear Tactics:**  
Scammers create a sense of urgency, claiming that your device is compromised, and that immediate action is needed. They may ask for remote access to your computer or for sensitive information such as passwords or financial details.
5. **Payment Requests:**  
Scammers often request payment for their "services" through non-reversible methods like gift cards or wire transfers, making it difficult to recover the money once it has been sent.

## How to Protect Yourself

1. **Verify Contact:**  
Legitimate tech companies will not contact you unsolicited to report a problem. If you receive such a call or message, hang up or delete it.
2. **Ignore Pop-ups:**  
Do not call numbers provided in pop-up warnings. Real security alerts from tech companies will not ask you to call a number.
3. **Use Trusted Sources:**  
When seeking tech support, contact companies directly using information from their official websites, not from search engine results or ads.
4. **Secure Your Information:**

Never provide personal or financial information to unsolicited callers. If you suspect a scam, disconnect immediately and report the incident to authorities like the FTC.

## Employment Scams

When searching for work, people may come across fake job postings or be contacted by recruitment impersonators. These job offers typically advertise the ability to make money working from home with little time or effort needed. Common employment scams include package reshipping, mystery shopping and online assistant roles.

Identifying employment scams is crucial to protecting yourself from fraud. To protect yourself, always verify the legitimacy of a job offer by contacting the company directly using known contact details, not those provided by the recruiter. If you suspect a scam, report it to authorities such as the Federal Trade Commission (FTC).

Here are some common signs that a job offer may be a scam:

- 1. Unusual Communication:**  
Scammers often use personal email accounts (e.g., @gmail.com) instead of official company emails. They may also conduct interviews through instant messaging services like Telegram or WhatsApp, which is uncommon for legitimate companies.
- 2. Requests for Personal Information:**  
Be wary if a job ad asks for sensitive information like your Social Security number, banking details, or a copy of your driver's license before a formal job offer is made. Legitimate employers typically request this information only after hiring.
- 3. Upfront Payments:**  
Scammers might ask you to pay for equipment, training, or other expenses upfront with promises of reimbursement. Legitimate employers do not require employees to pay for such things before starting a job.
- 4. Vague Job Descriptions:**  
Scam job postings often have vague or overly simplistic job descriptions. They may also use language that seems too good to be true, such as "quick money" or "unlimited earning potential".
- 5. Lack of Verifiable Information:**  
If you cannot find any information about the company online or verify their contact details, it may be a scam. Legitimate companies usually have an online presence and verifiable contact information.
- 6. Pressure to Act Quickly:**  
Scammers often create a sense of urgency, pressuring you to accept the job offer immediately without proper vetting. Legitimate companies allow time for consideration and verification.
- 7. Suspicious Financial Transactions:**

Be cautious if asked to handle financial transactions, such as depositing checks or transferring money, especially if it involves cryptocurrency or gift cards. These are common tactics used in scams.

## Impersonation Scams

Identifying an impersonation scam is crucial to protecting yourself from fraud and identity theft. Impersonation scams involve scammers pretending to be from trusted organizations, such as government agencies, banks, or well-known businesses, to deceive individuals into providing personal information or transferring money. Here are some ways to identify and protect yourself from these scams:

### Common signs of Impersonation Scams

1. **Unexpected Contact:**  
Scammers often initiate contact through unexpected phone calls, emails, or text messages, claiming to be from a legitimate organization. Be wary if you receive unsolicited communications asking for personal information or money.
2. **Urgent Requests:**  
Scammers create a sense of urgency, pressuring you to act quickly by claiming there is an emergency or a problem that needs immediate attention. Legitimate organizations typically do not demand immediate action or payment without prior communication.
3. **Payment Methods:**  
Be suspicious if you are asked to make payments via wire transfer, gift cards, or cryptocurrency, as these are common methods used by scammers to receive money.
4. **Caller ID Spoofing:**  
Scammers can manipulate caller ID to make it appear as though they are calling from a legitimate number. Do not rely solely on caller ID to verify the caller's identity.
5. **Requests for Personal Information:**  
Legitimate organizations will not ask for sensitive information such as passwords, Social Security numbers, or bank account details over the phone or via email.

### How to Protect Yourself

By staying vigilant and following these guidelines, you can better protect yourself from impersonation scams and safeguard your personal and financial information.

1. **Verify the Source:**  
Always verify the identity of the person or organization contacting you. Use official contact information, such as phone numbers or email addresses found on the organization's official website, to confirm the legitimacy of the communication.
2. **Do Not Click on Links or Download Attachments:**  
Avoid clicking on links or downloading attachments from unknown or suspicious sources, as they may contain malware or lead to phishing websites.

3. **Consult Trusted Sources:**  
Before taking any action, consult someone you trust or contact the organization directly using verified contact details. Do not use the contact information provided in the suspicious communication.
4. **Report Scams:**  
If you suspect an impersonation scam, report it to the appropriate authorities, such as the Federal Trade Commission (FTC), to help prevent others from falling victim.

## Fake Rental Scam

Identifying a fake rental scam can be challenging, but there are several common warning signs that can help you spot fraudulent listings.

### Common Signs of Rental Scams

1. **Request for Upfront Payment:**  
Scammers often ask for money before you've seen the property or signed a lease. They may request a security deposit, first month's rent, or application fees via wire transfer, gift cards, or other untraceable methods.
2. **Too Good to Be True:**  
If the rent is significantly lower than similar properties in the area, it may be a scam. Scammers use attractive pricing to lure victims into acting quickly without due diligence.
3. **-Inability to View the Property:**  
If the listing agent or landlord refuses to show you the property or claims they are out of the country, be cautious. Legitimate landlords will arrange for you to see the property before any financial transactions occur.
4. **Vague or Copied Listings:**  
Scammers often copy legitimate listings and repost them with their contact information. Look for listings that appear multiple times with different contact details or those that lack specific information about the property.
5. **No Lease or Incomplete Lease:**  
If there is no formal lease agreement or the lease provided is incomplete, this is a red flag. A legitimate rental transaction should always include a detailed lease agreement.
6. **Pressure to Act Quickly:**  
Scammers might pressure you to make a quick decision, claiming there are other interested parties or that the deal won't last long. This tactic is used to prevent you from doing thorough research.

### How to Protect Yourself

1. **Verify the Listing:**

Search online for the property address and the landlord's name to ensure they are legitimate. Check if the property is listed on reputable rental websites and verify ownership through local property records.

2. **Meet in Person:**  
Always try to meet the landlord or property manager in person. If that's not possible, request a video walkthrough of the property to confirm its existence.
3. **Use Secure Payment Methods:**  
Avoid wire transfers, gift cards, or cryptocurrency payments. Use traceable and secure payment methods, such as checks or credit card payments, after verifying the legitimacy of the listing.
4. **Report Suspicious Listings:**  
If you suspect a scam, report it to the Federal Trade Commission (FTC), local law enforcement, and the website where the listing was found.

By staying vigilant and following these guidelines, you can reduce the risk of falling victim to a rental scam. Always trust your instincts; if something feels off, it's better to walk away and continue your search.

## QR Code Scams

To identify a QR code scam, consider the following tips:

1. **Check the Source:**  
Ensure the QR code comes from a reputable source. If you don't recognize the company or site associated with the QR code, avoid scanning it.
2. **Inspect the Code:**  
Look for signs of tampering, such as peeling edges or unusual colors. Scammers may cover legitimate QR codes with fake ones.
3. **Verify the URL:**  
Before clicking any link, preview it to check if it looks suspicious. Legitimate URLs should start with "https://" and be free of spelling errors.
4. **Avoid Providing Sensitive Information:**  
Never provide personal or financial information after scanning a QR code unless you are certain of its legitimacy.
5. **Beware of Unfamiliar Apps:**  
If a QR code leads to an unfamiliar app download, avoid it, as it could contain malware.
6. **Look for Offers That Are Too Good to Be True:**  
Be cautious of QR codes promising amazing deals or free items, as these could be scams.
7. **Be Wary of Unsolicited QR Codes:**  
Avoid scanning QR codes received via unsolicited emails or text messages, especially those asking for personal information or payments.



8. Use Antivirus Software:

Ensure your devices have updated antivirus software to protect against malware from malicious QR codes.

By following these guidelines, you can better protect yourself from potential QR code scams and the risks associated with them, such as malware infections, phishing attacks, and data theft.

## Fake Websites

Identifying a fake website can be challenging, but there are several key indicators and steps you can take to protect yourself:

1. Check the URL:

Look for spelling mistakes or variations in the URL, such as replacing letters with similar-looking numbers or characters. Fake websites often use URLs that closely resemble legitimate ones to trick users.

2. Inspect the Security Certificate:

Look for a padlock symbol in the address bar, which indicates that the site is using a TLS/SSL certificate to encrypt data. However, be aware that a padlock alone does not guarantee the site's legitimacy, as fake sites can also obtain basic certificates.

3. Analyze the Website's Design and Content:

Poor-quality design, spelling, grammar, and formatting issues can be red flags. Legitimate websites typically invest in professional design and content.

4. Review the Domain Age and Ownership:

Use tools to check the domain's age and ownership details. New domains or those with hidden ownership information can be suspicious.

5. Search for Reviews and Scams:

Look up the website's name and terms like "scam" or "reviews" to see if others have reported it as fraudulent.

6. Verify Contact Information and Policies:

Legitimate websites usually provide clear contact information and detailed policies. If these are missing or seem copied from another site, it could be a scam.

7. Use Website Checkers:

Utilize tools like Google's Safe Browsing Site Status (<https://transparencyreport.google.com/safe-browsing/search?hl=en>) to check if a site is known for phishing or malware.

8. Consider How You Found the Site:

Be cautious if you arrived at the site through an unsolicited link or email, as these are common methods used in phishing scams.

By following these steps, you can better protect yourself from falling victim to fake websites.

# Overpayment Scams

Overpayment scams are fraudulent schemes where scammers deceive victims into returning money that was supposedly overpaid to them. By being aware of these tactics and taking preventive measures, you can reduce the risk of falling victim to overpayment scams.

## Common Signs of Overpayment Scams

Here are some key indicators and methods to identify overpayment scams:

1. **Unsolicited Overpayments:**  
Scammers often contact sellers of items online, offering to pay more than the asking price. They claim the excess is for shipping, customs, or other fees, and request the seller to return the surplus.
2. **Payment Methods:**  
These scams frequently involve fake checks, money orders, or stolen credit cards. The scammer sends a fraudulent payment that appears legitimate initially but later bounces, leaving the victim liable for the entire amount.
3. **Pressure Tactics:**  
Scammers may use high-pressure tactics, urging victims to act quickly to refund the overpayment. They might also claim that their job is at stake to elicit sympathy and prompt action.
4. **Third-party Payments:**  
Often, the scammer will request that the overpaid amount be sent to a third-party account, making it difficult to trace or recover the funds once the scam is discovered.
5. **Remote Transactions:**  
Many scams occur in online marketplaces where the buyer and seller do not meet in person. The scammer might claim to be located far away, even overseas, and use this as a reason for the overpayment.

## How to Protect Yourself

To protect yourself from overpayment scams, consider the following precautions:

1. **Verify Buyer Information:**  
Independently confirm the buyer's identity, including their name, address, and phone number.
2. **Avoid Overpayments:**  
Never accept payment for more than the selling price, and be cautious of offers that seem too good to be true.
3. **Wait for Check Clearance:**  
If accepting checks, ensure they clear completely before proceeding with the transaction. This can take several days to weeks.

4. Avoid Wire Transfers:

Do not wire funds back to a buyer, as this is a common method used by scammers to secure the overpayment.

## Check Cashing Scam

You're approached outside a bank branch and asked to cash a check for someone who claims they don't have an account or left their ID at home. The bad check will be held against your account when it doesn't clear. By being vigilant and following these guidelines, you can protect yourself from check cashing scams.

To identify a check-cashing scam, it is important to recognize sure warning signs and characteristics of fake checks. Here are some key indicators and steps to take:

### Signs of a Fake Check

1. Overpayment Scams:

If you receive a check for more than the expected amount and are asked to send back the difference, this is a common scam tactic.

2. Unexpected Prizes or Jobs:

Scammers may claim you've won a prize or offer a job that requires you to pay fees upfront or send money back. Legitimate contests or employers will not ask for money in advance.

3. Physical Characteristics:

- **Edges:** Genuine checks typically have at least one rough or perforated edge. Smooth edges can indicate a fake.
- **Logo and Address:** Check for a clear bank logo and independently verify the bank's address. Faint logos or incorrect addresses are red flags.
- **Check Number and Magnetic Ink Character Recognition (MICR) Line:** Ensure the check number appears in the upper-right corner and the MICR line at the bottom. The MICR line is a set of digital numbers representing the bank routing, account, and check numbers. Mismatched or low numbers can indicate fraud.
- **Paper Quality:** Authentic checks are printed on thick, matte-finished paper. Thin, shiny, or easily smeared checks are likely fake.

4. Alterations and Tampering:

Look for signs of tampering, such as stains, discolorations, or chemical alterations, which can indicate fraud.

### Steps to Verify a Check

1. Contact the Bank:

Do not use the contact information on the check. Instead, find the bank's official contact details online and verify the check with them.

2. Examine the Source:

Consider how and why you received the check. Be cautious if it comes from someone you don't know or if it was mailed from a location different from the issuing bank's address.

3. Security Features:

Check for official security features like watermarks or color-changing ink. Poor execution of these features can indicate a fake.

## What to Do If You Suspect a Scam

1. Do Not Cash the Check:

If you suspect a fake check, do not attempt to cash it.

2. Report the Scam:

Notify your bank and report the scam to authorities such as the Federal Trade Commission (FTC) <https://reportfraud.ftc.gov/>, the Internet Crime Complaint Center (IC3) <https://www.ic3.gov>, or the U.S. Postal Inspection Service <https://www.uspis.gov/report>, depending on how you received the check.

3. Consult with Bank Representatives:

Discuss any concerns with your bank manager to understand their policies and next steps if you suspect fraud.

## Romance Scams

Identifying a romance scam involves recognizing several key warning signs and behaviors that scammers typically exhibit. To protect yourself from romance scams, it's crucial to be cautious and skeptical of these behaviors. Never send money to someone you haven't personally met, and consider setting up a video chat to verify their identity. Additionally, discussing your situation with trusted friends or family can provide an outside perspective and help you recognize potential scams.

## Common Signs of Romance Scams

1. Rapid Declaration of Love:

Scammers often profess strong emotions and love very quickly, sometimes even proposing marriage, to emotionally manipulate their victims before they realize they are being scammed.

2. Requests for Money:

A major red flag is when an online love interest asks for money for emergencies, medical expenses, travel, or other urgent needs. This is a common tactic used by scammers to exploit their victims financially.

3. Inconsistent or Vague Profile Information:

Scammers often use fake profiles with few images or vague information. They might use someone else's photos or only have one or two pictures available.

4. Avoidance of In-Person Meetings:

Scammers typically claim they cannot meet in person due to being overseas, in the military, or working on an oil rig. They often cancel planned visits at the last minute due to fabricated emergencies.

5. Pressure to Communicate Off the Platform:

Scammers may try to move the conversation off the dating site to personal email or messaging apps, making it easier to manipulate and scam the victim.

6. Unusual Payment Requests:

Scammers often ask for money through non-traditional means such as gift cards, wire transfers, or cryptocurrency, which are difficult to trace and recover.

## Charity Scams

You receive a request to donate to a charity that you've never heard of and for which you can't find an official website. To identify a charity scam, consider the following indicators and steps:

1. Verify the Charity's Legitimacy:

Scammers often use names similar to well-known charities to deceive donors. Always verify the charity's name and credentials using official resources like the IRS's Tax Exempt Organization Search tool (<https://www.irs.gov/charities-non-profits/search-for-tax-exempt-organizations>) or charity watchdog sites such as Charity Navigator (<https://www.charitynavigator.org>).

2. Request Detailed Information:

Legitimate charities should provide detailed information about their mission, how donations are used, and their tax-exempt status. Be wary if they refuse to provide this information or if they are not listed on accountability websites like the Better Business Bureau's Wise Giving Alliance (<https://give.org/wise-giving-guide>).

3. Be Cautious of Payment Methods:

Avoid donating through cash, gift cards, or wire transfers, as these are common methods used by scammers. Legitimate charities typically accept checks or credit card payments.

4. Watch for High-Pressure Tactics:

Scammers often use high-pressure tactics to rush you into making a donation. Legitimate organizations will allow you time to consider your contribution.

5. Check for Tax Deductibility:

Ensure the charity can provide proof that your donation is tax-deductible. If they cannot, it may be a scam.

6. Research the Charity Online:

Conduct your own online search for the charity's name along with terms like "scam" or "complaint." This can help identify any red flags associated with the organization.

By following these steps, you can protect yourself from charity scams and ensure your donations go to legitimate causes.

## Debt Relief Scam

You receive a request for payment to establish a service relationship to pay, settle, or get rid of debt. Identifying a debt relief scam involves recognizing several key warning signs that differentiate fraudulent operations from legitimate services. Here are some indicators to watch for:

1. **Upfront Payments:**  
Legitimate debt relief companies do not charge fees before settling or reducing your debt. If a company demands payment upfront, it is likely a scam.
2. **Guaranteed Results:**  
Be wary of companies that promise specific outcomes, such as debt forgiveness or significant reductions. Legitimate companies cannot guarantee results, as debt relief often involves complex negotiations with creditors.
3. **Cold Solicitations:**  
Scammers often reach out via unsolicited phone calls, emails, or texts. Legitimate companies typically do not use aggressive marketing tactics to solicit new clients.
4. **Claims of Special Methods:**  
Be cautious of claims that involve special legal tricks or hidden government programs to eliminate debt. These are often ploys used by scammers to lure victims.
5. **Advising to Ignore Creditors:**  
If a company advises you to stop communicating with your creditors without explaining the potential consequences, such as lawsuits or accelerated debt collection, it is a red flag.
6. **Lack of Documentation:**  
Legitimate companies require detailed documentation of your financial situation to assess how they can assist you. Scammers may skip this step to expedite taking your money.

To avoid scams, conduct thorough research on any debt relief service you consider. Look for businesses accredited by the Better Business Bureau, check their complaint history, and verify their legitimacy through official channels. Additionally, consider seeking assistance from certified credit counselors or reputable local agencies.

## FTC / IRS Scams

Scam artists are pretending to be FTC or IRS officials to get your money. They'll call, email, or text you claiming you owe back taxes or there's a problem with your tax return. They even rig caller ID to make their calls look official. They play on your fears. To identify an FTC or IRS scam, it's important to recognize several key warning signs and understand how these agencies typically communicate:

By being aware of these signs and knowing how the FTC and IRS legitimately communicate, you can protect yourself from scams.

### FTC Scams

1. **Contact Method:**

Scammers may contact you via phone, email, text, or social media, claiming to be from the FTC. They might use real names of FTC employees to appear legitimate.

2. Common Scams:

They may claim you've won a lottery or sweepstakes that requires payment of taxes or fees or pretend to be from the "Refund Department" and ask for your bank details.

### What the FTC Will Never Do:

- The FTC will never ask for money, threaten arrest, or promise prizes.
- They will not request personal information like Social Security or bank account numbers.

### Response:

If contacted, **do not** provide personal information or money. Hang up or delete the message and report the scam at <https://reportfraud.ftc.gov/>.

## IRS Scams

1. Contact Method:

Scammers often make aggressive calls posing as IRS agents, using fake names and badge numbers. They may also send phishing emails or texts with urgent demands.

2. Common Scams:

They might threaten arrest, deportation, or license revocation if immediate payment is not made. Scammers may have some personal information to make the call seem legitimate.

### What the IRS Will Never Do:

- The IRS will not initiate contact via email, text, or social media.
- They will not demand payment over the phone or request payment via gift cards, cryptocurrency, or payment apps.
- The IRS will not threaten arrest.

### Response:

If you receive a suspicious call, do not provide personal information. Hang up and verify your tax status by contacting the IRS directly at 800-829-1040. Report scams to the Treasury Inspector General for Tax Administration at <https://www.tigta.gov>.

## Investment Scams

Scammers may reach out, claiming to have a guaranteed, no-risk strategy to turn an investment into huge financial gains. These investment opportunities often operate through financial apps or websites that appear legitimate. However, once the victim has committed funds to their "investment", it may turn out to be fake, allowing the scammer to escape with the money.

Identifying an investment scam can be challenging, especially as scammers often use sophisticated tactics to appear legitimate. However, there are several warning signs and strategies you can use to protect yourself:

## Warning Signs of Investment Scams

1. **High-Pressure Sales Tactics:**  
Scammers often use urgent language to pressure you into making quick decisions, such as claiming the opportunity is a "limited-time offer" or that you must "act now" to avoid missing out.
2. **Promises of Exorbitant Profits:**  
Be cautious of any investment promising high returns with little or no risk. If it sounds too good to be true, it probably is.
3. **Lack of Transparency:**  
Scammers may provide evasive answers, avoid answering your questions directly, or fail to provide detailed information about the investment. They might claim that the details are "too technical" or "confidential."
4. **Unsolicited Offers:**  
Be wary of unsolicited approaches via phone, email, or social media, especially if they involve high-pressure sales tactics or promises of guaranteed returns.
5. **Unregistered Securities:**  
Ensure that the investment is registered with the appropriate regulatory bodies. Scammers often sell unregistered securities, which are not subject to the same scrutiny and regulations.
6. **Unprofessional Conduct:**  
Be cautious if the person or company refuses to provide contact information, does not return calls, or only provides a PO box address.
7. **Affinity Fraud:**  
Scammers may exploit trust within specific communities, such as religious or ethnic groups, to promote fraudulent investments.

## How to Protect Yourself

By staying informed and vigilant, you can better protect yourself from falling victim to investment scams.

1. **Do Your Research:**  
Verify the legitimacy of the investment and the person offering it. Use resources like the BrokerCheck (<https://brokercheck.finra.org>) to verify credentials.
2. **Seek Independent Advice:**  
Consult with a trusted financial advisor or accountant before making any investment decisions.
3. **Avoid Unsolicited Offers:**  
Legitimate investment opportunities typically do not come through unsolicited calls or emails.



4. Report Suspected Scams:

If you suspect a scam is targeting you, report it to the appropriate authorities, such as the FTC at <https://reportfraud.ftc.gov/> or the SEC at <https://www.sec.gov/tcr>.

## Lottery Scams

You receive a request to prepay fees or taxes to receive a significant prize you supposedly won.

Identifying a lottery scam involves recognizing several key warning signs commonly associated with fraudulent activities. Here are some of the most important indicators:

1. Unsolicited Communication:

If you receive a message claiming you've won a lottery that you never entered, it's likely a scam. Legitimate lotteries require participation, and you cannot win a lottery you did not enter.

2. Requests for Advance Fees:

Scammers often ask for fees to be paid upfront before releasing the supposed winnings. These fees might be labeled as taxes, handling fees, or processing fees. Legitimate lotteries do not require winners to pay fees to claim their prizes.

3. Foreign Lottery Claims:

Receiving notifications about winning a foreign lottery is a red flag, as it is illegal for Americans to participate in foreign lotteries. Such claims are typically scams.

4. Fake Checks:

Scammers might send counterfeit checks that appear legitimate. These checks may be for more than the supposed winnings, with instructions to wire back the difference. Once the check bounces, the victim is left responsible for the entire amount.

5. Pressure to Act Quickly and Confidentially:

Scammers may insist on keeping the win confidential and pressure you to act quickly, often providing a phone number to call. Legitimate organizations do not operate this way.

6. Generic Communication:

Messages with generic greetings like "Congratulations!" or "You're a winner!" are common in scams. They often use the names of real lotteries to appear credible.

If you suspect a lottery scam, it is crucial to cease communication with the scammer and report the incident to the appropriate authorities, such as local law enforcement, the Federal Trade Commission, or your bank.

## Grandparent Scam

Grandparent scams are fraudulent schemes where scammers impersonate a grandchild or other close family member in distress to trick elderly victims into sending money. Here are some key signs to help identify such scams:

1. **Urgent Requests for Money:**  
The scammer often claims to be in a crisis, such as an accident or legal trouble and urgently needs money for bail, fines, or medical expenses.
2. **Emotional Manipulation:**  
Scammers prey on emotions by creating dramatic scenarios and expressing urgency, often asking the victim not to inform other family members, especially parents.
3. **Caller Identity:**  
The caller may not identify themselves immediately, hoping the victim will guess and provide a name that the scammer can use. They might also use social media to gather names and details to make their story more convincing.
4. **Voice Cloning and Spoofing:**  
Advanced scams may use technology to clone a loved one's voice or spoof caller ID to make the call appear legitimate.
5. **Unusual Communication Times:**  
Calls often come late at night to catch victims off guard when they are less alert.
6. **Third-Party Involvement:**  
The scammer might introduce someone posing as a lawyer or law enforcement officer to add credibility to their story.

To avoid falling victim to these scams, it is crucial to verify the caller's identity by asking questions only the actual family member would know and to contact the family member directly using a known phone number. Additionally, discussing these scams with family members and using a family code word can help identify genuine emergencies. If you suspect a scam, report it to local law enforcement and relevant consumer protection agencies.

## Puppy Scam

Scammers post fake litters online or pretend to be someone they're not (usually an existing breeder) to take advantage of puppy sales.) Identifying a puppy scam can be crucial to avoiding fraudulent schemes. Here are several red flags and tips to help spot a puppy scam:

1. **Price Too Good to Be True:**  
If a purebred or popular breed is being offered at a significantly lower price than usual, it might be a scam. Scammers often lure buyers with low prices or even offer the puppy for free, asking only for shipping costs.
2. **Stolen Photos:**  
Scammers frequently use stolen images from legitimate ads. Use reverse image search tools like Google Images (<https://images.google.com>) or TinEye (<https://tineye.com>) to check if the photos have been used elsewhere.
3. **No Face-to-Face Interaction:**

Scammers often avoid in-person meetings. They may only communicate via email or text and might even refuse phone calls. Insist on a video call or meeting to verify the seller and the puppy.

4. Immediate Availability and Pressure:

Scammers might claim the puppy is immediately available and pressure you to make a quick decision. Legitimate breeders often have waiting lists and take time to vet potential buyers.

5. Untraceable Payment Methods:

Be wary if the seller asks for payment via untraceable methods like Western Union, MoneyGram, or gift cards. These are common in scams because they are hard to track.

6. Lack of Breeder Information:

A reputable breeder will have a solid online presence, including reviews and referrals. They will also be interested in learning about you to ensure their puppies go to good homes.

7. Multiple Breeds for Sale:

Legitimate breeders typically focus on one breed. If a seller is advertising multiple breeds, it might be a scam.

To protect yourself, always research the breeder, verify their credentials, and use secure payment methods like credit cards. Consider adopting from reputable rescues or local breeders where you can visit and see the puppies in person.

## Online Merchant/Marketplace Scams

Identifying online merchant or marketplace scams involves being vigilant and recognizing certain red flags that are commonly associated with fraudulent activities. By staying informed and cautious, you can protect yourself from falling victim to online marketplace scams.

Here are some key indicators to watch for:

### Common Scam Tactics

1. Fake Payment Receipts:

Scammers may send fake payment confirmations, often for amounts higher than the asking price, and then request a refund for the overpaid amount.

2. Request for Unusual Payment Methods:

Be wary of sellers who insist on payment through gift cards or other non-traditional methods, as these are hard to trace and often irreversible.

3. Overpayment Scams:

Fraudsters may use stolen credit cards to pay more than the item's price and then ask for a refund of the excess amount. The original payment is usually declined, leaving the seller out of pocket.

4. Non-Delivery Scams:

Buyers pay for items that never arrive. This is often accompanied by listings that have unusually low prices or lack sufficient photos.

5. Bait-and-Switch:

A scammer advertises a desirable item at a low price but delivers something of lesser value, or nothing at all.

## Warning Signs

1. Too Good to Be True Offers:

Extremely low prices for high-value items are often a sign of a scam. If an offer seems too good to be true, it probably is.

2. Manufactured Urgency:

Scammers often create a false sense of urgency to pressure buyers or sellers into making hasty decisions.

3. Suspicious Profiles:

Fake profiles may have generic images, few connections, or inconsistent information. Always check the seller or buyer's profile for reviews and other listings.

4. Odd Payment Requests:

Be cautious of any transaction that requires payment through unconventional methods or involves additional unlisted charges after the transaction.

5. Phishing Attempts:

Scammers may attempt to collect personal information under the guise of verifying your identity. Be cautious of requests for verification codes or personal details that are not necessary for the transaction.

## Prevention Tips

1. Meet in Public:

Meet the seller in a safe, public place to verify the item before payment.

2. Use Secure Payment Methods:

Stick to payment methods that offer buyer protection and avoid paying in advance for items you have yet to receive.

3. Verify Listings:

Ensure the authenticity of listings by checking for multiple photos and detailed descriptions. Be cautious of listings with only one photo or those that appear copied from other sources.

4. Report Suspicious Activity:

If you encounter a scam, report it to the marketplace platform and notify your payment provider if necessary.

# Mortgage Closing

To identify a mortgage closing scam, it's crucial to know the common tactics scammers use and the red flags that may indicate fraudulent activity. By staying vigilant and following these precautions, you can protect yourself from falling victim to mortgage closing scams.

Here are some key points to help you identify and protect yourself from such scams:

## Common Tactics of Mortgage Closing Scams

1. **Spoofed Communications:**  
Scammers often send spoofed emails or letters that appear to be from a real estate agent, legal representative, or another trusted individual involved in the home-buying process. These communications typically include instructions to wire closing funds to a fraudulent account.
2. **Last-Minute Changes:**  
Scammers may send last-minute changes to the wiring instructions, making it seem urgent and legitimate. This is often done through email, posing as someone involved in the transaction.
3. **Phishing Attempts:**  
Scammers may use phishing emails or phone calls to gather personal information, which they then use to execute the scam. This involves impersonating legitimate entities to gain trust.

## Red Flags to Watch For

1. **Unexplained Changes:**  
Sudden changes in the protocol for transferring funds, especially communicated via email, should raise suspicion.
2. **Aggressive Loan Offers:**  
Be wary of unsolicited loan offers that promise low rates and guaranteed eligibility, especially if they require upfront fees or sensitive information early in the process.
3. **Requests for Sensitive Information:**  
Legitimate entities will not ask for sensitive financial information through insecure channels like email.

## Steps to Protect Yourself

1. **Designate Trusted Contacts:**  
Identify two trusted individuals (such as your real estate agent and settlement agent) to confirm all details of the closing process, including payment instructions. Use a specific phone number to communicate with these contacts.
2. **Verify Instructions:**  
Before wiring any funds, confirm the instructions with your trusted contacts in person or via a pre-agreed phone number. Never rely on email instructions alone.

3. **Avoid Unverified Communications:**  
Do not use phone numbers or links provided in emails from unknown or unexpected sources. Always verify through your trusted contacts.
4. **Secure Your Information:**  
Never email sensitive financial information. Share such details in person or through secure methods only.
5. **Report Suspicious Activity:**  
If you suspect a scam has targeted you, contact your bank or wire transfer company immediately to stop or reverse the transaction. Report the incident to the FBI at <https://www.ic3.gov> and the FTC at <https://reportfraud.ftc.gov> to help prevent further fraud.

## Business Email Compromise Scams

Identifying a Business Email Compromise (BEC) scam involves recognizing several key indicators that cybercriminals use to deceive individuals into taking actions that benefit the attacker. Here are some common signs and tactics used in BEC scams:

1. **Email Impersonation and Spoofing:**  
Attackers often create email addresses that closely resemble legitimate ones, using subtle changes like spelling tricks or special characters. They may also spoof the domain to make emails appear as if they come from a trusted source within the organization.
2. **Unusual Requests and Urgency:**  
BEC emails often contain urgent requests for actions such as wire transfers or sharing sensitive information. The subject lines may include phrases like "Payment - Important" or "Quick Request" to create a sense of urgency.
3. **Mismatch in Email Details:**  
Look for discrepancies between the sender's email address and the display name. Additionally, check for typos, grammatical errors, and unusual language that may indicate the email is not from a legitimate source.
4. **Requests Outside Normal Procedures:**  
Scammers may ask for actions that bypass standard company procedures, such as changing payment details or transferring funds to unfamiliar accounts. These requests often come with instructions to keep the transaction confidential.
5. **Unusual Timing:**  
Emails sent outside of normal business hours or during holidays can be a red flag, as attackers may attempt to exploit times when employees are less vigilant.
6. **Spoofed Sender Domain:**  
Attackers may register domains similar to the target's legitimate domain, making emails appear authentic. For example, a scammer might use "name@cmpny.com" instead of "name@company.com".

To protect against BEC scams, verifying the authenticity of suspicious emails by contacting the supposed sender through a known and trusted communication channel is important. Additionally, organizations should implement robust email authentication protocols like Sender Policy Framework (SPF), DomainKeys Identified Mail (DKIM), and Domain-based Message Authentication Reporting and Conformance (DMARC) and educate employees on recognizing and responding to potential BEC threats.

## Text (Smishing) Scams

To identify a texting scam, also known as "smishing," it's essential to recognize common signs and practices that can help you avoid falling victim to these fraudulent messages. By staying vigilant and recognizing these signs, you can better protect yourself from texting scams.

Here are key indicators and tips:

### Key Indicators of a Text Scam

1. **Unusual Phone Numbers:**  
Legitimate texts usually come from 10-digit numbers or 6-digit short codes. If you receive a message from an 11-digit number, it's likely a scam.
2. **Suspicious Links:**  
Many scam texts contain links leading to phishing websites that steal your personal information. Avoid clicking on any links from unknown sources.
3. **Poor Grammar and Spelling:**  
Scam messages often contain errors in grammar and spelling, which can be a red flag. Legitimate companies typically use professional communication standards.
4. **Unsolicited Offers:**  
Messages claiming you've won a prize or are eligible for a special offer, especially if you didn't enter a contest or sign up, are likely scams. Be skeptical of any unsolicited messages that sound too good to be true.
5. **Urgent Requests:**  
Scammers often create a sense of urgency, claiming you must act quickly to avoid negative consequences. This tactic is designed to provoke a hasty response.
6. **Personal Information Requests:**  
Be wary of any text that asks for personal or financial information. Legitimate companies will not request sensitive information via text.

### Best Practices to Avoid Scams

1. **Don't Reply:**  
Responding to a suspicious text can confirm your number is active, leading to more spam. Instead, delete the message.
2. **Verify the Sender:**

If the message appears to be from a known business, contact them directly using official contact information rather than responding to the text.

3. Use Spam Filters:

Enable spam filtering features on your phone to help block unwanted messages.

4. Report the Message:

If you receive a scam text, report it to your mobile carrier or a relevant authority like the Federal Trade Commission (<https://reportfraud.ftc.gov/>).