

# your CITY LINK

*Winter/Spring 2023*



HOW BILLINGS BECAME THE FIRST LEED CERTIFIED CITY IN MONTANA!



CITY OF  
**Billings**  
official news and information

# BILLINGS ACHIEVES LEED FOR CITIES GOLD; WHAT DOES IT MEAN ANYWAYS? AND WHAT'S NEXT?

Have you ever been surprised by something hidden in plain sight?

That's what happened to the City of Billings Energy and Conservation Commission when they started gathering data for their largest endeavor yet, LEED® for Cities certification.

"It was shocking to many of us that this effort, and this sustainability culture existed in the city and we as residents, didn't know about it," said Glenn Foy, commission chair.

The LEED for Cities program evaluates a community's energy, water, waste, transportation, natural systems and more.

Offered by the U.S. Green Building Council, LEED for Cities serves as a guide so communities can improve their overall sustainability and quality of life.

"For us, it was a bench-marking exercise. We're recording what the City's been up to in the last 10 to 15 years and is continuing to do," explained Randy Hafer, commission vice-chair.

As a result, Billings earned the second-highest rating on the LEED for Cities scale, Gold.

"This is a rare and prestigious honor. Billings is only the 21st city in the world to be gold certified. And the first city in Montana to receive any LEED certification," said Billings Mayor Bill Cole during the December certification event.

But rather than let the certification be the City's one time in the spotlight, the Energy and Conservation Commission, also known as the ECC for short, plans to continue their efforts and use the recognition as a catalyst.

"Now is not the time to rest on our laurels. Yes, the City of Billings has been a leader in efficient, cost-effective municipal operation and environmental sustainability, but there is more work to do. We need to look forward, not back," said Mayor Cole.

Consisting of seven volunteers, each member of the ECC took on a different subject matter for the detailed application process.

Their work doesn't end with the City's Gold certification. The commission submitted data on projects that will meet LEED's high standards across each project's entire lifespan, not just a single point in time.

The ECC can continue tracking and recording performance data along the way, which will allow performance scores to update.

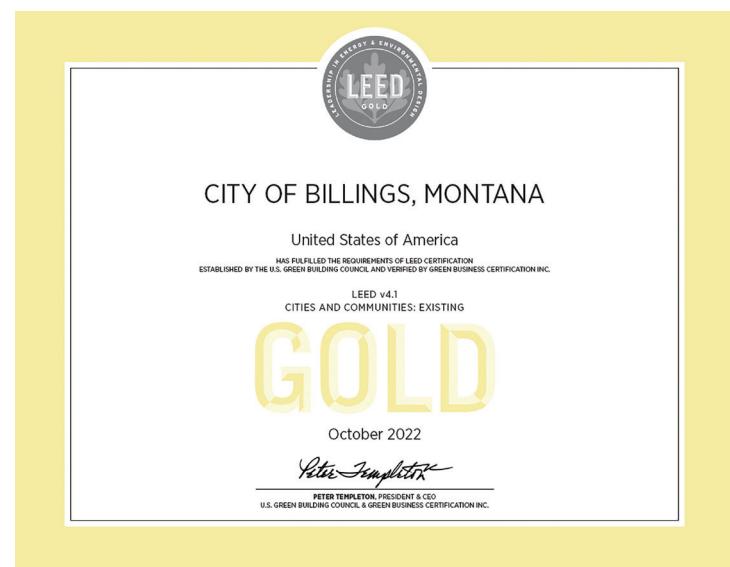
"The hard part is rolling up your sleeves and going through the results together, finding other community partners that might want to be part of the next steps. Whether it is community foundations, schools, or other groups around the community. But now you have this baseline assessment of where you are today, and you have the results to take forward," said Hilari Varnadore, USGBC's vice president for cities.

Through its existing efforts, the City has received more than \$1 million in efficiency rebates, incentives, and credits. It has also generated millions of dollars in royalty revenue through renewable natural gas and saves hundreds of thousands of dollars annually in electricity costs.

"This represents it is possible for cities in this country to drive sustainability and save money. And if you can save money driving sustainability, everyone is going to do it," said Foy.

The ECC was created in 2019 by the Billings City Council. Each member has a background in energy or conservation. They are tasked with examining the City's energy and water usage. They also develop strategies for energy and water conservation, recycling, alternate fuels, alternate transportation, alternate energy sources, and buildings that are more efficient.

*Learn more about some of the projects that earned Billings LEED for Cities Gold certification on the following page and visit [BillingsMT.gov/3097/LEED-for-Cities-Gold](http://BillingsMT.gov/3097/LEED-for-Cities-Gold). ■*





## The West End Water System

The upcoming West End Water system will give Billings the ability to isolate from the Yellowstone River and withstand natural and man-made disasters like drought, flooding, chemical spills, oil pipeline breaks, and ice jams. With a water surface area of 160 acres and a volume of 3,020 acre-ft, the reservoirs will be able to provide 40 days worth of drinking water for the city should a disaster occur.



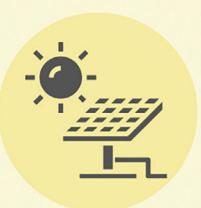
## Solid Waste Management

In partnership with Montana-Dakota Utilities, raw landfill methane is processed into pipeline quality renewable natural gas at the Billings Regional Landfill. The production facility has been operational since December 2010 and has been highly reliable. Renewable natural gas produced over plant life is enough to provide heat and hot water to approximately 17,100 Montana homes for one entire year. As of end of 2021, a total of \$3,518,939 royalty revenue has been generated through the MDU agreement. This revenue contributes directly to the City's general fund.



## Green Spaces

Access to, and immersion in, nature and green spaces promotes physical and mental health of a community. Billings has an incredibly equitable distribution of public open and green spaces. In fact, over 99% of residences in Billings are within ½ mile of a trail, park, or other open/green space comparing to LEED for Cities requirement of 70%. Billings also boasts 1,359 square feet of green space per resident, again topping the LEED requirement of 861 square feet per capita.



## Solar Energy

The City of Billings owns several buildings with solar systems installed. These solar systems combined are equal to 43 kW and using PVWatts solar calculator [pvwatts.nrel.gov](http://pvwatts.nrel.gov) for Billings, MT they are estimated to provide 57,367 kWh per year to these City facilities.

- Billings Public Library – 29 kW System
- MET Transfer Center- 12 kW System
- Fire Station 3 – 2 kW System



## Water Efficiency

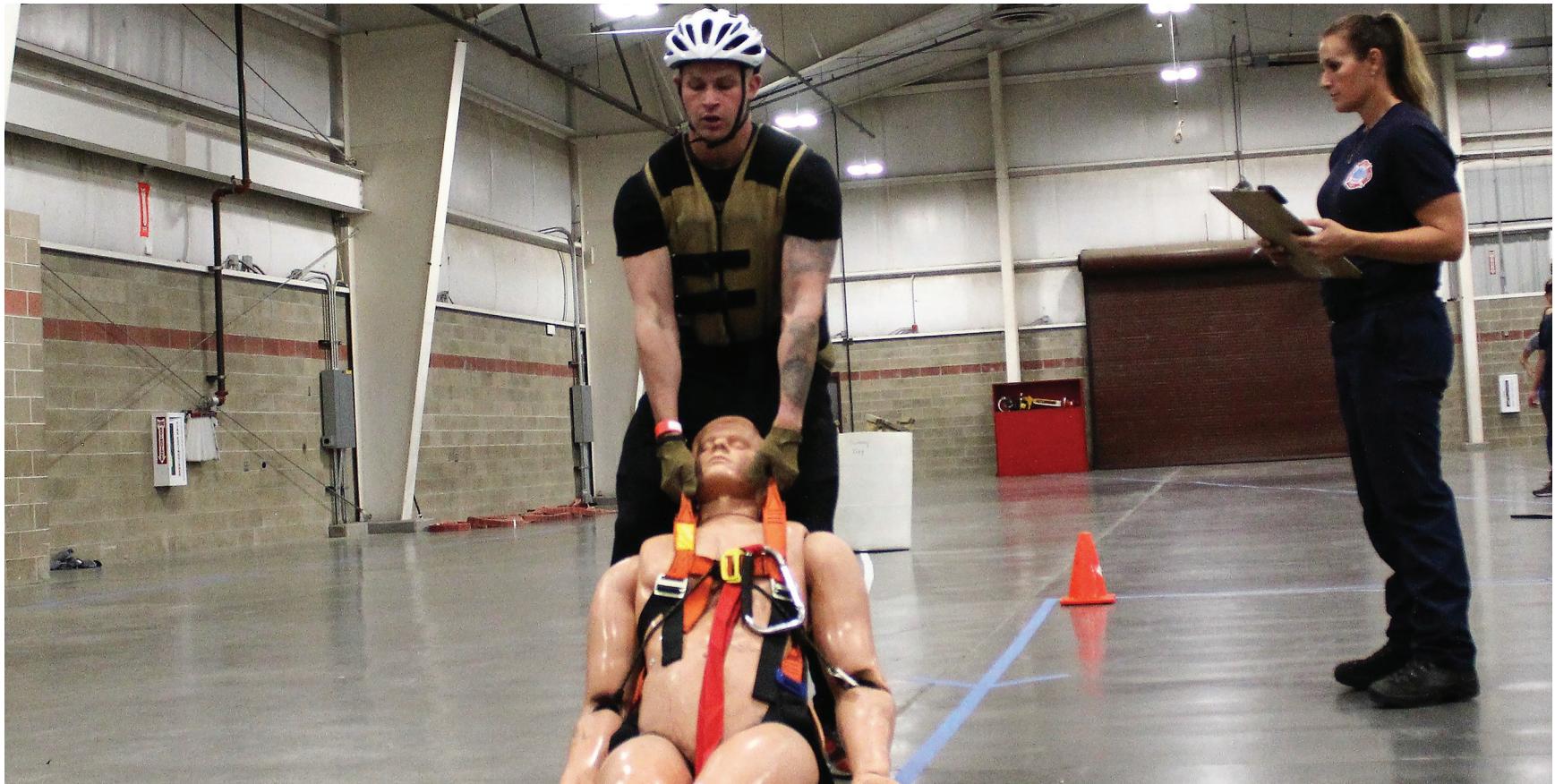
It takes a lot of electricity to treat and move water. About 70% of the electricity consumed by our municipal facilities comes from either the water or wastewater system. This is why we have focused on state-of-the-art efficiency technologies at both the water and wastewater treatment plant. Among other efficiency projects, the City was awarded \$90,000 in utility energy efficiency rebates for low energy wastewater technologies that will save \$57,300 in annual electric costs. The water rate structure also incentivizes citizens to be smart about conserving water by increasing the cost per gallon as their use increases.



## Energy Efficiency

The City has long been a leader in energy efficiency, sustainability, and cost-saving efforts. Historically, the City has implemented 168 energy efficiency projects, estimated to save 9.4 million kWh/year, equal to about \$815,448/year in annual electric cost savings based on current rates. These included 143 lighting, electric equipment, VFDs and special projects that received \$1,222,416 in NorthWestern Energy (NWE) E+ Program incentives. In addition, the City utilized \$706,571 in Large Customer Universal Systems Benefit (USB) credits for 25 projects.

# HOW TO BE A HERO: THE FIRST STEPS TO BECOME A BILLINGS FIREFIGHTER



The Billings Fire Department's Assistant Training Chief Chelsea Thompson watches on as a candidate completes station seven of the CPAT, dragging a 165-pound dummy 70-feet while wearing a 50-pound vest.

Firefighters. Often hailed as heroes of the community, but what does it take to get there?

The Billings Fire Department seeks new candidates annually for possible job openings to fill these vital roles within our community.

It's a hiring process like no other that begins with completing the Montana Firefighter Testing Consortium.

Currently, testing is conducted by Public Safety Testing, or PST for short.

PST conducts the written and physical exams required by the Montana Firefighting Testing Consortium, which is made up of 14 fire departments in Montana, including the Billings Fire Department.

The company was in Billings this past fall, conducting the written test and the Candidates Physical Agility Test, or CPAT.

"In the past, we did the consortium once a year, and if you didn't pass you had to wait an entire year. Utilizing a

company like PST has allowed our candidates to test in multiple locations to fit their schedule or meet the deadline for applying. It has given departments a broader base of candidates," said Chelsea Thompson, Assistant Training Chief for the Billings Fire Department.

Thirty-two men and women took the written and 45 took the CPAT this past fall.

Each test is challenging in its own way.

The three-and-a-half hour written exam is not based on firefighting knowledge or skills. Instead, it contains questions that cover cognitive abilities and non-cognitive traits.

PST has a remote option for the written exam so it can be taken at home, or at a testing center.

The CPAT however, is done in person.

It starts with the stair climber wearing 75 pounds of extra weight. At a rate of 60 steps per minute, the candidate continues for three minutes without stopping or holding onto the railings.



A candidate's leg strength is put to the test at the first event of the CPAT, a three-minute stair climb at a rate of 60 steps per minute while wearing 75-pounds of extra weight.

They conduct the rest of the course wearing a 50-pound vest.

The other stations include a hose drag, equipment carry, ladder raise & extension, forcible entry with a sledgehammer, search by navigating through a maze in the dark, moving a 165-pound rescue dummy 70 feet, then finishing off with ceiling breach and pull.

"This is the most realistic test that they've come up with nationwide. Everything in this test is job applicable, whether it's climbing stairs with heavy weights simulating our turnouts and equipment, dragging a victim out of a building, raising ladders, or moving a hose. Every event has a purpose. It allows candidates to see what the job entails, and the fitness standard that comes with the job in a controlled environment," Thompson explained.



At the fifth station of the CPAT, candidates use a sledgehammer to force back the measuring tool until a buzzer sounds. The event is designed to simulate using force to open a locked door or breach a wall.

PST's advice is to come prepared.

"You can't walk into it and expect to do well. The written test you have to study for, the physical ability test especially,

you have to prepare for. Start a fitness routine like high-intensity-interval training (HIIT) or CrossFit," explained Jon Walters, president of Public Safety Testing.

"Candidates should be looking at this as a lifelong demanding career physically and mentally. The more they are prepared coming into the testing process and recruit academy, the healthier they will be to serve the department and community," Thompson added.



A candidate runs with a fire hose nozzle over his shoulder. The hose drag, which is the second event of the CPAT, simulates moving an uncharged hose around obstacles, then pulling it 50-feet while on one knee.

PST offers a study guide for the written test, along with orientation and a practice test before the actual physical test.

"The orientation is an excellent opportunity for the candidate to know exactly what's expected of them. They get to see the course, they get to walk the course. We get to explain everything. If they have questions, we can answer those questions," said PST's Spokane Coordinator Roger Libby.

Aside from the written exam and CPAT testing, the Billings Fire Department has several other application requirements at the time of hire:

- Minimum age of 18
- US citizen or lawful permanent resident
- High school graduate or GED
- Driver's License
- National Registry EMS certification
- Complete Background check
- Pre-employment physical and drug screening
- Mental health assessment

More information on these job requirements can be found by visiting this link: [www.billingsmt.gov/469/Employment](http://www.billingsmt.gov/469/Employment)

If you're up for the challenge and a job in firefighting interests you, testing will take place on May 23 and 24 at the MetraPark Montana Pavilion.

Each candidate is responsible for covering the cost of testing fees. ■

# LANDON'S MIRACLE FIELD COMPLETED, THE MIRACLE LEAGUE OF BILLINGS PLAYS FIRST GAMES!

After years of planning, donations, and collaboration between the Billings Parks and Recreation Department and the Landon's Legacy Foundation, Phase 1 of Poly Vista Park was completed in August 2022.

Phase 1 included Landon's Miracle Field, a special needs baseball field built with a custom-designed rubberized surface, wheelchair accessible dugouts, and ADA accessible bathrooms. The completely flat playing surface with painted lines and bases, makes it easy for athletes to maneuver around the field.



Additionally, a plaque honoring Landon Smith, a scoreboard, bleachers, benches, memorial bricks, archway entrance sign, and recognition of sponsors are also adjacent to the field.

The final piece of phase 1 was topped off with paved parking spaces, accessible sidewalks and walkways, and the installment of an automatic sprinkler system on the 4 existing baseball fields.

The completion of the field was celebrated with a grand opening on August 17th with Billings Parks and Recreation, Landon's Legacy Foundation, and volunteers from the community hosting an evening of fun!

Marcie and Scott Smith, Landon's parents, along with Billings Mayor Bill Cole cut the ceremonial ribbon, and that was followed by food, drinks, live music by the Brickhouse Band, a dunk tank, and photo booth.

Opening Day and the first pitch of The Miracle League of Billings kicked off with the first ever game on September 10 at Landon's Miracle Field.

Eleven athletes played in the inaugural season that lasted



4 weeks and witnessed adults and children all mixed and playing together. The athletes were assisted by volunteer "Buddies" that helped them play the game if needed, directed them around the field, kept them safe, and were there to spend time together. Each game lasted 3 to 5 innings, or about an hour, and played under the official Miracle League rules where each inning everyone hits, scores, and all games end in a tie. Additionally, all games included the national anthem, announcing the athlete's names when they hit, walk up music, and special appearances from "Homer" the Miracle League mascot. It was an extremely successful first season and the Billings Parks and Recreation department greatly looks forward to our spring season, coming April 2023.



To learn more about The Miracle League of Billings and how to register as a player or volunteer as a buddy, please visit <https://www.billingsparks.org/program/miracle-league/> ■

# GIVING EVERYONE A REASON TO READ; BILLINGS PUBLIC LIBRARY OFFERS OPPORTUNITIES BEYOND THE BOOK

The winter season is here, and there is no better place to spend those chilly days and evenings than at the Billings Public Library! We've got a number of exciting offerings to keep you and your family entertained and educated this winter.

One of the easiest ways to stay up to date on all our offerings is to visit us at [www.billingslibrary.org](http://www.billingslibrary.org). On our website, you can find our events calendar, access our online catalog, and learn more about all of the services we offer. We also have a mobile app that you can download to access our resources and services on the go!

One of our most popular seasonal events is the Friday Night Fun series. These events are free, held every Friday evening at the library, and are designed to be fun and engaging for the whole family. We hope to see you at one of our upcoming movie nights, craft workshops, and game nights!

In addition to our in-person events, we also offer several convenient services for busy families. Our library express lockers are available 24/7, allowing you to pick up and return books at your convenience. We are excited to announce that we have added a new express locker and book return at the SCL Health walk-in clinic at 32 Wicks Ln., making it even easier for you to access and return library materials! Simply use our online catalog to reserve the items you want, and we'll have them ready for pickup in one of our lockers.

For those who prefer to read digitally, we have

a wide selection of eBooks, audiobooks, and magazines available that you can access from anywhere with an internet connection. So no matter where you are, you can enjoy a great read this winter!

Even during these snowy months, our bookmobiles serve many of the rural areas and senior living facilities in our community. The bookmobiles are a great resource for those who may not have easy access to our main library, and they allow us to bring books, movies, and other materials directly to residents throughout Yellowstone County. Give us a call for more information about these services at 406-657-8258.

Finally, don't forget about our upcoming family reading program! Starting on January 23, this program encourages families to read together and earn rewards for their reading achievements. You can sign up at [billingslibrary.readsquared.com](http://billingslibrary.readsquared.com).

There's something for everyone at the library, and we hope to see you soon! ■



# SHOP WITH A COP SPREADS CHRISTMAS JOY WITH LARGEST EVENT TO DATE



One Saturday morning in December, the holiday spirit was strong at the Billings West End Walmart.

Fifty-four local law enforcement officers paired up with 54 children for the 3rd annual Billings Shop with a Cop event.

Arriving in style with sirens and lights, each child had \$350 to spend thanks to donations and community fundraising events.

“Seeing this program expand and grow over the last three years has been remarkable. In 2022 we added a second event, Back to School Shop with a Cop, and watched the bond between law enforcement and the community strengthen. This all speaks to the support of our community for this program, which has been tremendous,” said Billings Police Sgt. Jeff Stovall, who assists in coordinating the event.

As children made their way through the store, their officer kept track of the total as children added items to their cart.

While a \$350 shopping spree could easily be spent on toys for themselves, each child took extra care to pick out presents for family members.

“We have had many families reach out in appreciation of being able to have a Christmas because of this program, and that is our mission,” said Sgt. Stovall.

Stovall communicates with school principals, counselors, and youth program directors to find children who could use assistance from this event.

“I think of those kids each year on Christmas Day. As I watch my kids open their gifts, I always say a little prayer that their families are brought as much joy on Christmas morning as I am. That joy isn’t just being able to watch my kids, but also knowing each one of those kids has a smile just as big tearing open their presents,” Sgt. Stovall said.

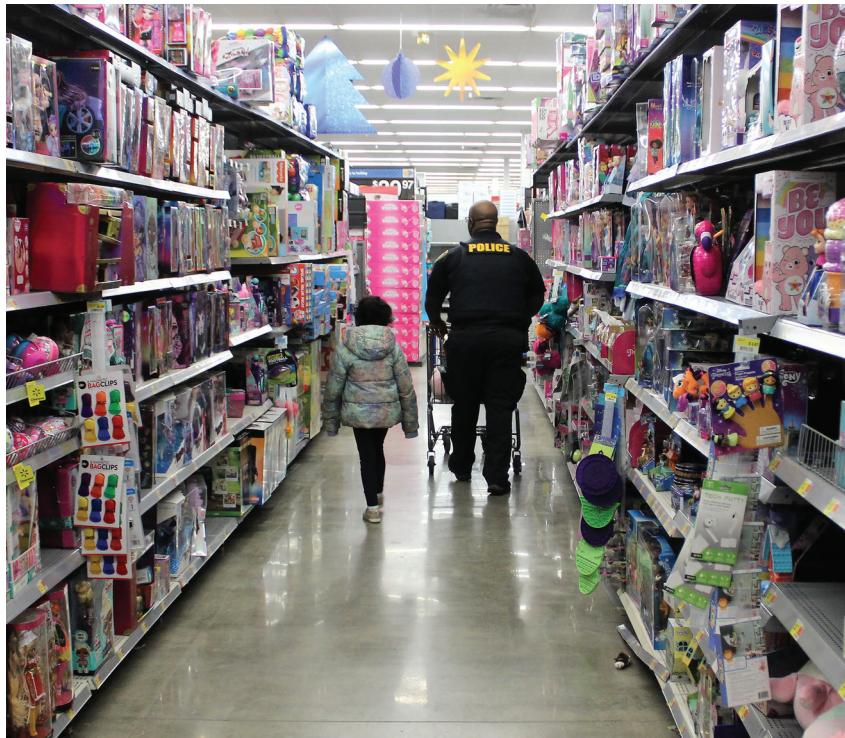
Between the holiday and back to school shopping events, Shop with a Cop assisted more than 100 children in 2022. With both events planned for 2023, Sgt. Stovall hopes to have a similar impact this year.

"I see this program continuing to grow. As we spread the word by partnering with local businesses and media, our community's children will be ready for school and have a wonderful Christmas."

Fundraiser planning is in the works, along with a website launch in 2023.

Anyone interested in donating can make a check payable

to Billings Shop with a Cop and mail it to P.O. Box 2104, Billings, MT 59103. Donations can also be made through the Venmo mobile app and website by searching for @ BillingsShopwithacop. Donations are also accepted at the Billings Police Department at 220 N. 27th St. and at any Altana Federal Credit Union. Let the teller know your donation is for Billings Shop with a Cop. ■



## Be in the know, with Parks and Rec on the go!



Scan this QR code now with  
your phone's camera!

- Download the Billings Parks and Recreation mobile app to stay up-to-date on upcoming programs and events.
- See our activity guide, register for sports, camps, fitness, outdoor, and special interest activities.
- Winter/Spring program registration is now open.
- Summer/Fall registration opens on April 1st!



You can also visit us online at [BillingsPark.org](http://BillingsPark.org)



# CITY IMPLEMENTS NEW ONLINE JOB APPLICATION SOFTWARE, IMPROVING USER EXPERIENCE



## governmentjobs.com/careers/billingsmt

After 10 years, the City's online job application software has a new look.

Powered by HR software company NEOGOV, web page governmentjobs.com/careers/billingsmt lists current career opportunities with City of Billings.

"Our previous job application software was built internally by our IT Department in 2012. The online job application served its purpose for 10 years. Technology changed over time, and it became difficult to maintain our software with continuous changes required by web browsers. We researched what cities our size are using, and found that NEOGOV was widely used, and would provide applicants with a better user experience," explained IT Manager Barb McRae.

Applicants can visit the website mentioned above, or go to the City's website at BillingsMT.gov, click on the

"Employment" button listed in the carousel halfway down the page. They will be directed to the new job opportunities page.

"An applicant will have to establish a username and password. They will build their profile, which can be saved and used to apply for jobs. When they see a job they are interested in, they click "Apply Now." NEOGOV seamlessly walks the applicant through the process," said McRae.

The new software also gives applicants the ability to subscribe to job alert postings by clicking on "Menu" in the upper left-hand corner, then selecting "Email Job Alerts." From there they can select the job categories that interest them and click on the "Subscribe" button. After filling out a job interest card with their name and email address, they will be among the first to know about new job listings. ■

### **A few things to know about snow...**

\*When it comes to snow removal, we all play a part.

\*Property owners are responsible for keeping surrounding sidewalks safe for pedestrians.

\*This includes removal of snow, slush, and ice 24 hours after snowfall.



• \*For the safety of others, it is unlawful to move snow from private property to public streets, alleys or sidewalks. (Lawns appreciate snow because it adds moisture to soil and benefits grass growth.)

\*If you receive a notice from Code Enforcement and mobility limits your ability to remove snow, please contact our officers.

Questions about snow removal? Call Code Enforcement at (406)237-6146



# HANGING UP HIS MANY HATS; KEVIN PLOEHN RETIRES AFTER 33 YEARS WORKING FOR THE CITY



It takes a unique person with unique skills to fill a unique job.

For the past 33 years, Kevin Ploehn has been that person.

On January 13, Ploehn hung up the many hats he has worn during his time with the City.

With a career that started in 1990 as an accountant in the City's finance department for four years, followed by 29 years in aviation and transit, Ploehn is now enjoying retirement.

"Quite honestly, he's the best boss I've ever had. Kevin maintains consistency, he's very calm and collected, and doesn't overreact. As an accountant his financial knowledge is outstanding, which has allowed us to apply for and

receive millions of dollars in federal funding," said Shane Ketterling, assistant director of aviation and transit.

Ketterling has worked with Ploehn during his entire career at the airport and directly under him for the last seven years, ever since Ploehn was

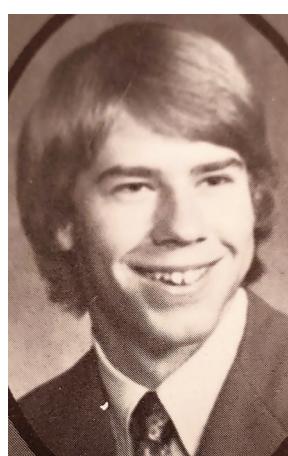
promoted to the director of aviation and transit in 2015.

"He trusts all of his aviation and transit staff. Our managers and supervisors have been working here for a long time, so he trusts all of us, and takes our suggestions and recommendations very seriously. Collectively we're able to make good decisions that benefit the airport and the City," Ketterling explained.

The City's job for its director of aviation and transit is unique, as Billings Logan International is the only city owned and operated commercial airport in Montana. Adding another layer of uniqueness, across the country, less than half a dozen aviation and transit departments operate together.

"I never would've thought that an accountant could end up being the airport director. This is the only place I've ever heard of that happening. Quite unique, but it has worked very well, especially where he's handling the business end of things and I'm handling the operations side of things. It's been a very good mix all the way around and he'll be truly missed," Ketterling said.

The City of Billings thanks Kevin for his years of service and wishes him the best as he enjoys time with his family.



Long before serving the community and becoming the director of aviation and transit, Ploehn was a West High Golden Bear.



A photograph of then Assistant Director of Aviation and Transit Kevin Ploehn, taken by the Billings Gazette in 2010.

2022 RETIREES		
<i>Thank you for your years of service and commitment to the citizens of Billings!</i>		
Name	Department	Years of Service
Keith Reichert	Fleet	38
Joyce Miller	IT	35
Troy Namen	Fleet	35
Dave Shearer	Library	34
Maureen Kaul	Public Works-Distribution & Collections	33
Vince Christensen	Fire	32
Doug Walters	Public Works-Solid Waste	32
Jeremy House	Police	30
Steve Nugent	Fire	29
Phil Tilley	Public Works-Administration	28
Alan Lohof	Fire	27
Gary Moore	Parks	27
Pat Curry	Police	26
Robert Ellison	Police	25
Shawn Seymanski	Streets	25
Sharon Richardson	Legal	24
Jerry Smidt	Police	23
Earl Campbell	Police	22
Kelly Compton	Police	21
Brett Lapham	Police	20
Gail Sweatt	Parking	19
Daniel Millard	Public Works-Solid Waste	18
Jon Gray	Public Works-Water Quality	17
Tom Keightley	Police	17
Todd Berg	MET	15
Tim Mares	MET	14
Patrick Kittson	Facilities	12
Suzette Phillips	Police	11
Jackie Grewell	Legal	8
Mark Kirkpatrick	Police	8
Kevin Myers	Airport Police	8
Pam Woodward	MET	8
Pat Bennett	Recreation	7
Dave Lafurge	Facilities	7
Scott Forshee	Airport Police	5

HAPPY Retirement

# 2023 SERVICE DIRECTORY

## ADMINISTRATION

City Administrator..... 657-8222  
Assistant City Admin..... 657-8478  
City Clerk ..... 657-8210

## AIRPORT-BILLINGS LOGAN INTERNATIONAL

Airport Information..... 247-8609  
Airport Administration .... 657-8495  
Airport Police ..... 657-8498  
Airport Operations ..... 657-8496  
Edwards Jet Center..... 252-0508  
Parking – SP Plus..... 259-8545  
Gateway Restaurant  
& Lounge..... 256-8446  
TSA-24/7 Customer Service 877-846-5737

## ANIMAL CONTROL 657-8226

## ANIMAL SHELTER & LICENSING

Yellowstone Valley  
Animal Shelter..... 294-7387  
Mon., Tues., Thurs., Fri.: Noon - 7pm  
Wed.: Closed  
Sat. & Sun.: Noon - 5pm  
Lost Pet Hotline ..... 294-1138

## BUILDING DIVISION

Building Permits..... 657-8270  
Building & Plumbing  
  Inspections ..... 657-8277  
Plan Review..... 657-8271  
Business Licenses..... 657-8364

## CITY ATTORNEY ..... 657-8205

## CODE ENFORCEMENT – ZONING & WEED COMPLAINTS..... 237-6146

## COMMUNITY DEVELOPMENT..... 657-8281

AmeriCorps VISTA..... 247-8675  
Home Repair Program..... 657-8284  
First Time Homebuyer  
  Program..... 657-3045

## FACILITIES MANAGEMENT..... 237-6294

## FINANCE DEPARTMENT

Accounts Payable..... 657-8224  
Business Tax Information.. 657-8364  
City Tax Information-SID's 657-8223  
Municipal Bonds ..... 657-8363  
Purchasing..... 657-8216  
Other Finance Services..... 657-8207

## FIRE DEPARTMENT

Emergencies Only ..... 911  
Non-Emergency  
  8 am to 5 pm weekdays:  
Fire Department  
Administration ..... 657-8423

## FLEET SERVICES..... 657-8407

## GIS SERVICES..... 247-8512

## HEALTH DEPARTMENT 123 S. 27th ..... 247-3200

## HUMAN RESOURCES 210 N. 27th ..... 237-6210

## JAIL ..... 256-6881

## LIBRARY (BILLINGS PUBLIC)

Information Services..... 657-8258  
Children's Services..... 657-8256  
Bookmobile..... 657-3091  
Senior-Homebound..... 657-8255  
Hours..... 657-8259

Website: [www.BillingsLibrary.com](http://www.BillingsLibrary.com)

## MET TRANSIT

Information & Schedules.. 657-8218  
MET Special Transit  
Reservation..... 248-8805

## MUNICIPAL COURT

(City Hall Second Floor)  
Bond & Traffic Citation  
Info..... 657-8490  
Juror Information (24 Hrs) 247-8653

## PARKING DIVISION

Enforcement, Parking Tickets  
& Meter Repair ..... 657-8412  
Park One Garage ..... 657-8212  
Park Two Garage ..... 657-8279  
Park Three Garage..... 657-8212  
Empire Garage ..... 657-8279

## PARKS-RECREATION & PUBLIC LANDS

Administration ..... 657-8371  
Community & Senior  
Center..... 657-3050  
Cemetery Division ..... 657-8299  
Forester/Natural  
Resources..... 237-6227  
Website ..... [www.BillingsParks.org](http://www.BillingsParks.org)

## PLANNING..... 247-8676

## POLICE DEPARTMENT

Emergencies Only ..... 911  
Non-Emergencies..... 657-8200  
PD Records..... 657-8460  
(Open 8am-6pm weekdays &  
10 am - Noon Saturday)

Detective Division ..... 657-8473  
Public Relations..... 657-8464  
Crime Prevention Center .. 247-8590  
(Open 9 am to 4 pm weekdays)  
Fingerprinting -  
Call Crime Prevention Center  
Montana Internet Crimes Against  
Children (ICAC) ..... 839-9070

## PUBLIC WORKS DEPARTMENT

Public Works  
  Administration ..... 657-8230  
Engineering Division ..... 657-8231  
Right-of-Way Permits &  
Inspections..... 657-8231  
Environmental Affairs..... 247-8517  
Meter Shop ..... 657-8331  
Solid Waste Division  
  & Landfill..... 657-8260  
Street/Traffic Division..... 657-8250  
Utility Billing Office –  
Payments  
  (Open 8am-5pm weekdays) 657-8315  
Utility Emergencies  
  (Open 8am-5pm weekdays) 657-8305  
Utility Emergencies  
  (After 5pm, weekends & holidays)  
  657-8353  
Wastewater Reclamation  
  Facility..... 657-8356  
Water Treatment Plant... 657-8353

## ZONING..... 657-8246

## CONTACT YOUR COUNCIL

### Mayor

Bill Cole  
657-8296  
[ColeB@BillingsMT.gov](mailto:ColeB@BillingsMT.gov)

### Ward 1

Kendra Shaw  
670-7772  
[ShawK@BillingsMT.gov](mailto:ShawK@BillingsMT.gov)

### Ed Gulick

698-2747  
[GulickE@BillingsMT.gov](mailto:GulickE@BillingsMT.gov)

### Ward 2

Jennifer Owen  
876-3428  
[OwenJ@BillingsMT.gov](mailto:OwenJ@BillingsMT.gov)

### Roy Neese

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